

DEVELOPING A SMOKE-FREE MULTI-UNIT HOUSING PROGRAM

A GUIDE FOR TOBACCO CONTROL PROFESSIONALS



created by LIVE SMOKE FREE a program of the Association for Nonsmokers-Minnesota







PHASE 1: UNDERSTANDING THE NEED FOR SMOKE-FREE MULTI-UNIT HOUSING

PHASE 2:

Building the Case for Smoke-Free MUH	Getting to Know the MUH Industry	Building a Smoke-Free MUH Program	Understanding Legal Issues	Reaching out to the MUH Industry	Working with MUH to Adopt a Policy	Provi in Bu Dispa
Understanding the importance of adopting smoke-free MUH policies	Learning how the MUH industry works and what's important to the industry	Creating goals, materials and procedures to develop, build and sustain a program	Learning the local, state and federal laws pertaining to MUH	Getting your message to property managers	Learning and imple- menting the policy adoption process	Help reside transita free e
	SAMPLE LEARNIN	IG / STRATEGY OUT	COMES		SAMPL	E LEAR
 Secondhand smoke drifts from unit to unit Secondhand smoke is a health hazard Renters want to live in smoke-free environ- ments Cigarette-related fires are costly and deadly Landlords can save thousands of dollars on cleaning and turnover costs There are thousands of smoke-free buildings in the US 	 Research how subsidized, market-rate, and specialty MUH differ Assess the MUH stock in your community Promote existing smokefree MUH buildings Join local MUH trade associations Create talking points to help managers understand that policies protect their financial bottom line 	 Decide on a policy approach: voluntary/ private or public policies Create program brand- ing, logos, messaging, and web site Build a database or tracking system Decide what services and materials you will offer Create a listing of smoke-free buildings that can be shared with the public Conduct research on market demand 	 Legal cases on smoke- free MUH exist States have specific laws about tobacco and MUH Federal laws exist to protect renters exposed to smoke Smoke-free MUH poli- cies are legal and are not discriminatory Permitting smoking has more legal liabilities than prohibiting smoking 	Identify and meet with organizations that work with MUH Attend MUH Confer- ences Conduct mailings, training sessions, and other strategies Utilize earned and paid media Work with non-tradi- tional industries such as green, insurance, and rental search companies	 Managers go through three stages when adopting a policy: Contemplation: "I'm thinking of adopting a smoke-free policy" Adoption: "I've de- cided to adopt a smoke-free policy" Implementation: "I have a smoke-free building" Policy adoption differs for rental and owner- occupied MUH 	Connect staff to l program Learn ap to offer of disparat especial who are • Chem • Menta • Forme homeles • Living housing Decide i will offe sources or quit k

WORKING TOWARD SMOKE-FREE MULTI-UNIT HOUSING POLICY

iding Cessation Working with Cultivating uildings and to **Renters Exposed** Program **Sustainability** rate Populations to Smoke ing current *Empowering renters* ents make the suffering from *Ensuring the future* ion to a smokesecondhand smoke of your work nvironment drift RNING / STRATEGY OUTCOMES renters and Educate renters on their Connect with other ocal cessation legal rights smoke-free MUH programs Encourage renters to talk with their manager; Create online resources ppropriate ways essation to reach out to the manto continue limited e populations, ager when appropriate services lly for renters Find additional funding Connect renters to local legal services and other when possible cally dependent local resources ally ill Evaluate your program and successes erly or nearly Discuss using public in supportive policy strategies as sustainable change f your program

r Cessation resuch as classes its

DEVELOPING A SMOKE-FREE MULTI-UNIT HOUSING PROGRAM

A GUIDE FOR TOBACCO CONTROL PROFESSIONALS



created by LIVE SMOKE FREE

a program of the Association for Nonsmokers—Minnesota

MARCH 2013

This manual is a publication of the Association for Nonsmokers-Minnesota.

Made possible with funding from the Centers for Disease Control and Prevention. Sponsored by the Minnesota Department of Health.

The views expressed in this publication are those of the Live Smoke Free program and do not necessarily represent the views of, and should not be attributed to, the Minnesota Department of Health or the Centers for Disease Control and Prevention.





Communities Putting Prevention to Work Making healthy living easier.

ORDERING INFORMATION*

To order a print copy of this publication, contact:

Live Smoke Free program Association for Nonsmokers—Minnesota 2395 University Avenue West, Suite 310 St. Paul, MN 55114

Phone: (651) 646-3005 E-mail: info@mnsmokefreehousing.org

*Shipping costs may apply.

ELECTRONIC COPIES OF THIS PUBLICATION CAN BE FOUND AT:

www.mnsmokefreehousing.org

Live Smoke Free, a program of the Association for Nonsmokers--Minnesota. Developing a Smoke-Free Multi-Unit Housing Program: A Guide for Tobacco Control Professionals. Saint Paul, MN: Association for Nonsmokers—Minnesota, 2013. Print.

March 2013

Dear Tobacco Control Professional,

Multi-unit housing remains one of the few indoor areas where secondhand smoke is unregulated in many communities in the United States. According to the 2011 American Community Survey, nearly 54 million people in the U.S. live in rented multi-unit housing. While multi-unit housing can be home to many demographics, disproportionately, our multi-unit housing residents are part of our country's most vulnerable populations: the poor, the young, the elderly, the physically disabled, and those with severe mental illness, chemical dependency, and chronic disease. Already facing health inequities, millions of these renters are regularly and unwillingly exposed to the toxins of secondhand smoke in the very places where they should feel safest—their homes.

In the past decade, tobacco control advocates and public health professionals have made great strides in protecting the health of multi-unit housing residents by eliminating exposure to secondhand smoke in their living environments. In the early 2000s, virtually no smoke-free multi-unit housing existed. Most state and local tobacco control programs did not address this secondhand smoke exposure. Today, there are thousands of privately-owned multi-unit housing properties that are smoke free, and hundreds of local public housing authorities with smoke-free policies. Most states have multiple projects promoting smoke-free multi-unit housing.

Since the late 1990s, the Association for Nonsmokers—Minnesota and its Live Smoke Free program have worked with hundreds of multi-unit housing managers, residents, and other industry professionals to address secondhand smoke exposure and adopt smoke-free policies. Through the years, Live Smoke Free experienced successes, challenges, and lessons learned as we built our program. With this, we developed best practices and materials to develop a smoke-free multi-unit housing program.

Live Smoke Free won a 2011 Communities Putting Prevention to Work Mentoring Supplement from the Minnesota Department of Health to mentor communities throughout the U.S. on developing a smoke-free multi-unit housing program. To provide a framework, we created a nine-step continuum called the "Stages of Smoke-Free Multi-Unit Housing Program Development: A Training Continuum for Tobacco Control Professionals." Using this continuum, we presented a series of nine webinars on developing, implementing and sustaining a smoke-free multi-unit housing program (www.mnsmokefreehousing.org/webinar). This manual, *Developing a Smoke-Free Multi-Unit Housing Program: A Guide for Tobacco Control Professionals*, provides in-depth information for each of the nine steps in the continuum. Together, the webinar series and this manual give public health professionals new to the field of smoke-free multi-unit housing a comprehensive guide for starting this work, and will provide seasoned veterans with tips and tools for increasing the impact of their own smoke-free multi-unit housing programs.

We hope that the same passion for protecting the health of multi-unit housing residents that inspired us to create the Live Smoke Free program will encourage you to carry on this important work in your own community.

Use in good health!

Buttam Mc Fadden

Brittany McFadden Live Smoke Free

aisse

Carissa Larsen Live Smoke Free

USING THIS MANUAL

This manual is designed to guide you through the stages of developing a smoke-free multi-unit housing program, which are illustrated through the nine-step continuum called the "Stages of Smoke-Free Multi-Unit Housing Program Development: A Training Continuum for Tobacco Control Professionals." The continuum appears in the front, fold-out section of this manual. The continuum is divided into two sections. Phase 1, "Understanding the Need for Smoke-Free Multi-Unit Housing," explains the issue of smoke-free multi-unit housing, describes the multi-unit housing industry, outlines how to create messaging and materials for your program, and illustrates the legal issues related to smoke-free policy adoption. Phase 2, "Working toward Smoke-Free Multi-Unit Housing Policy Adoption," describes strategies for reaching out to the multi-unit housing industry, explains the process for assisting property managers with policy adoption, highlights ideas for incorporating cessation into your work, outlines how to assist renters struggling with secondhand smoke exposure, and summarizes strategies for sustaining your work long-term.

ICONS

Throughout the manual, we have placed icons to enhance your learning experience. Each time we reference another chapter or section of a chapter, you will see an (i) icon to alert you to seek additional information in another section of the manual. Also in each chapter, we have referenced a number of "tools" that we use in our smoke-free multi-unit housing work. Each (indicates a corresponding tool in the "Tools" section in the back of this manual.

WEBINAR SERIES

In addition to this manual, we presented a series of webinars based on the "Stages of Smoke-Free Multi-Unit Housing Program Development" continuum. The archived webinars can be found on our website: (www.mnsmokefreehousing.org/ webinar). While the content of the webinars and the manual is very similar, the guest speakers on the webinars and the visual content of the manual provide different perspectives. We encourage you to utilize both for the most optimal learning experience!

A NOTE ABOUT TERMINOLOGY

As we point out in Chapter 2, there are a number of housing-related terms that are similar in use and meaning. For example, "manager," "owner," and "landlord;" and "resident," "tenant," and "renter" are often used interchangeably. In the context of this manual, we predominantly use the word "manager" to refer to a multiunit housing property manager, but "owner" or "landlord" can usually be a suitable substitution. Since the multi-unit housing industry prefers to use the term "resident," we use it, as well as "renter," throughout. While this manual refers most often to rental apartment buildings, much of this information can be applied to owner-occupied multi-unit housing, such as condominiums.

A NOTE ABOUT CONTEXT

In the spirit of our role as mentors, this manual is based on the Live Smoke Free program's experiences working on smoke-free multi-unit housing. Much of our expertise comes from our work with property managers and renters in Minnesota. These experiences provide the context for many of the case studies and examples in this manual, but these scenarios are common throughout the country.

While the information in this manual is based on Live Smoke Free's perspective, the materials, strategies, and philosophies of smoke-free multi-unit housing programs from throughout the country have also shaped our work. We have had the privilege of learning from our colleagues on a regular basis through the Smoke-Free Multi-Unit Housing listserve, national conferences, state-based trainings, and online tutorials. We want to especially acknowledge our colleagues who pioneered this work with us; together, we have helped shape the smoke-free multi-unit housing movement in the United States.

REPRODUCING INFORMATION FROM THIS MANUAL

The information and materials in this manual are intended to support the growth and development of smoke-free multi-unit housing programs. If you decide to reproduce or redistribute information from this manual, please credit Live Smoke Free. If you decide to modify information in this manual, please contact us to discuss your needs. Thank you for considering the creativity and hard work that went into the development of this manual.

The Live Smoke Free name and logo were created for use by the Association for Nonsmokers—Minnesota in relation to our smoke-free multi-unit housing work. The Live Smoke Free program name and logo are used exclusively to brand Live Smoke Free work and materials and cannot be used to identify another organization's program. Organizations may contact Live Smoke Free to discuss alternative branding ideas.

ACKNOWLEDGEMENTS

Developing a Smoke-Free Multi-Unit Housing Program: A Guide for Tobacco Control Professionals is a project of the Communities Putting Prevention to Work Minnesota Mentoring Supplement that was awarded to the Association for Nonsmokers — Minnesota and its key partner, the Public Health Law Center, in 2011. It is made possible with funding from the Centers for Disease Control and Prevention. It is sponsored by the Minnesota Department of Health.

Authors of this manual and creators of the Live Smoke Free Program:

Carissa Larsen, Assistant Program Director, *Live* Smoke Free, a program of Association for Nonsmokers — Minnesota

Brittany McFadden, Program Director, Live Smoke Free, a program of Association for Nonsmokers — Minnesota

The authors wish to thank the following individuals for contributing special sections to this manual. Thank you for sharing your expertise!

Martha Hewett, Director of Research, Center for Energy and Environment

Kolawole Okuyemi, MD, MPH, Director, *Program in Health Disparities Research, University of Minnesota*

Warren Ortland, JD, Staff Attorney, *Public Health Law Center*

Ann Wendling, MD, MPH, Cessation Expert

Special thanks to our editing team for reviewing this manual. Thank you for refining our work!

Betsy Brock, MPH, Research Director, Association for Nonsmokers – Minnesota

Dianne Kocourek-Ploetz, Training and Technical Assistance Coordinator, *Communities Putting Prevention to Work, Minnesota Department of Health*

Laura Lebron, MS, Office Administrator and Social Media Coordinator, *Live Smoke Free, a program of Association for Nonsmokers — Minnesot*a

Brady Meyer, Program Assistant, Association for Nonsmokers – Minnesota

Warren Ortland, JD, Staff Attorney, *Public Health Law Center*

Kara Skahen, MSW, MPP, Community Outreach Coordinator, *Live Smoke Free, a program of Association for Nonsmokers — Minnesota*

We wish to thank our graphic designer for the design and layout of this manual. Thank you for your creativity!

Jessica Hall Burns, Graphic Designer

See the end of each chapter for photo and image credits. All images without specific source credits were purchased through istockphoto.com and photos.com.

A note of appreciation to our additional partners that provided information for this manual:

Josh Dye, HousingLink

Dianne Laughter, Oregon Smokefree Housing Project, Health In Sight LLC

Sarah Mayberry and Tina Pettingill, the Smoke Free Housing Coalition of Maine

Andrea Portenier, Tobacco Use Prevention Program, County of Orange County Health Care Agency

TABLE OF CONTENTS

INTRODUCTION AND ACKNOWLEDGEMENTS
CHAPTER 1: Building the Case for Smoke-Free Multi-Unit Housing
CHAPTER 2: Getting to Know the Multi-Unit Housing Industry
CHAPTER 3: Building a Smoke-Free Multi-Unit Housing Program
CHAPTER 4: Understanding Legal Issues
CHAPTER 5: Reaching Out to the Multi-Unit Housing Industry
CHAPTER 6: Working with Owners and Managers to Adopt Smoke-Free Policies90
CHAPTER 7: Providing Cessation in Smoke-Free Buildings108
CHAPTER 8: Working with Renters Exposed to Secondhand Smoke
CHAPTER 9: Cultivating Program Sustainability
GLOSSARY
SAMPLE TOOLS
RESOURCES