

Legal Resources Where can I go for help?

Legal Services Programs

<u>Minnesota Legal Services Coalition (MLSC)</u> is an association of seven Minnesota regional legal services programs that provide assistance in a broad range of civil legal matters to low-income Minnesotans. The services include advice and representation to tenants and landlords with housing issues.

Potential clients will be asked about their income level to determine if they qualify for assistance from legal aid. Most legal aid providers require potential clients to have an income below 125% of the Federal Poverty Guidelines. In 2007, 125% of the FPG for a single person is \$12,763.

Metro Area

Mid-Minnesota Legal Aid http://www.mylegalaid.org/

Legal Services Advocacy Project 2324 University Avenue West Suite 101 Midtown Commons St. Paul MN MN 55114 Southern Minnesota Regional Legal Services http://www.smrls.org/get-help

St. Paul Central Office 400 Alliance Bank Center 55 East 5th Street St. Paul, MN 55101 (651) 222-5863 Email: <u>central@smrls.org</u>

Eastside and American Indian Office 579 Wells Street, #100 St. Paul, MN 55130 (651) 222-5863

Central Minnesota Legal Services

Minneapolis Office (Serving Hennepin and Anoka counties) 430 First Ave N Minneapolis, MN 55401 (612) 334-5970 https://www.centralmnlegal.org/contact/minne apolis/ Minneapolis Office 430 First Avenue North, Suite 300 Minneapolis MN 55401-1780

Shakopee Office 712 Canterbury Road South Shakopee, MN 55379 (952) 402-9890 Email: shakopee@smrls.org

Judicare of Anoka County

1201 89th Ave NE #310 Blaine, MN 55434 (763) 783-4970 http://www.anokajudicare.org/



Northern Minnesota

Legal Aid Service of Northeastern Minnesota http://lasnem.org/ • (800) 933-1112

Duluth Office (Serving Carlton, Cook, Lake, and Southern St. Louis counties) 302 Ordean Bldg 424 West Superior Street Duluth, Minnesota 55802

Brainerd Office (Serving Crow Wing, Cass, and Aitkin counties) 324 South 5th Street, Suite A P.O. Box 804 Brainerd, Minnesota 56401

Grand Rapids Office (Serving Itasca County) 350 N.W. 1st Ave., Suite F Grand Rapids, MN 55744

Legal Services of Northwest Minnesota https://lsnmlaw.org/ • (800) 450-8585

Alexandria Office (Serving Douglas, Grabt, Otter Tail, Pope, Stevens, Traverse, and Wadena counties) 426 Broadway Street Alexandria, MN 56308 (320) 762-0663

Bemidji Office (Serving Beltrami, Clearwater, Hubbard, Lake of the Woods and Mahnomen counties) 215 4th Street NW Bemidji, MN 56619 (218) 751-9201 Pine City Office (Serving Kanabec, Isanti, Chisago, and Pine counties) 1015 Hillside Ave SW, Suite 4 Pine City, Minnesota 55063

Virginia Office (Serving Northern St. Louis and Koochiching counties) Olcott Plaza, Suite 200 820 N. 9th Street Virginia, Minnesota 55792

Moorhead Office

(Serving Becker, Clay, Kittson, Marshal, Norman, Pennington, Polk, Red Lake, Roseau, and Wilkin counties) 1015 7th Ave N Moorhead, MN 56560 (218) 233-8585



Central Minnesota

Central Minnesota Legal Services

St. Cloud Office (Serving Chisago, Isanti, Mille Lacs, Morrison, Sherburne, Stearns, and Wright counties) 110 Sixth Ave S, Suite 205 St. Cloud, MN 56301 (320) 253-0138 https://www.centralmnlegal.org/contact/stcloud/

Mid-Minnesota Legal Aid http://www.mylegalaid.org

> Willmar Office 415 SW Seventh Street P.O. Box 1866 Willmar, MN 56201

Southern Minnesota

Southern Minnesota Regional Legal Services http://www.smrls.org/get-help

Rochester Office 903 West Center Street, Suite 230 Rochester, MN 55902 (507) 292-0080 Email: <u>rochester@smrls.org</u>

Mankato Office 12 Civic Center Plaza, Suite 3000 Mankato, MN 56001 (507) 387-5588 Email: <u>mankato@smrls.org</u>

Albert Lea Office 132 North Broadway Albert Lea, MN 56007 (507) 377-2831 Email: <u>albertlea@smrls.org</u> Willmar Office (Serving Big Stone, Chippewa, Lac Qui Parle, Lincoln, Lyon, Kandiyohi, Meeker, Swift, and Renville counties) 415 Seventh Street SW, Suite 101 Willmar, MN 56201 (800) 622-4011 https://www.centralmnlegal.org/contact/willma r/

Winona Office 66 East 3rd Street, Suite 204 Winona, MN 55987 (507) 454-6660 Email: winona@smrls.org

Worthington Office 1567 North McMillan Street, Suite 6 Worthington, MN 56187 (507) 372-7368 Email: <u>worthington@smrls.org</u>



Volunteer Lawyers Network (VLN) serves the legal needs of low-income individuals in Hennepin County by matching them with volunteer attorneys for free legal services. Services range from advice to full representation. To qualify for full representation services, clients must earn 125% or less of the federal poverty guidelines. Other legal services are available for clients earning up to 300% of FPG.

Tenant housing cases are referred to VLN from Legal Aid, so the first call for tenants should be to (612) 334-5970. Landlords should contact Volunteer Lawyers Network at (612) 752-6677 for intake or referral.

Volunteer Lawyers Network 600 Nicollet Mall Suite 390A Minneapolis, MN 55402 (612) 752-6677 https://www.vlnmn.org/

Alternative Dispute Resolution Programs

Mediation Services for Anoka County offers professionally trained volunteer mediators to assist individuals in successfully resolving problems and disputes using alternative dispute resolution methods. This free mediation program is designed to help people with a variety of disputes and concerns in many areas, including tenants and landlords in dispute over repairs, parking, kids, pets, late rent or residential policies.

Mediation Services for Anoka County 1201 89th Ave NE, Suite 380 Blaine, MN 55433 Phone: 763-422-8878 Fax: 763-422-0808 http://www.mediationservice.org

Conflict Resolution Center- Minnesota provides a variety of alternative types of dispute resolution in areas such as landlord and tenant issues. Some mediation sessions may require a small fee, but no one will be denied service because of an inability to pay. The Conflict Resolution Center currently provides services to residents and businesses located in Minneapolis, and the Western Metro area. They also have offices in Duluth and St. Cloud and provide limited services in these areas as well. Sessions are held at a location and time convenient for those involved.

Minneapolis Office 2101 Hennepin Ave S, Suite 100 Minneapolis, MN 55405 Phone: 612-822-9883 Email: <u>mediation@crcminnesota.org</u> <u>http://crcminnesota.org/</u> Duluth Office Phone: 218-656-6099 Email: duluth@crcminnesota.org

St. Cloud Office 151 8th Street S, Brown Hall 115K St. Cloud, MN 56301 Phone: 320-308-6150 Email: <u>stcloud@crcminnesota.org</u>



Tenant Landlord Connection provides a variety of tools and communication resources for tenants and landlords in the Duluth area, and around Minnesota. They provide mediation services for tenant/landlord and neighbor to neighbor disputes. Contact TLC staff via phone or email to get help with your rental situation

Tenant Landlord Connection One Roof Community Housing 12 E 4th Street Duluth, MN 55805 Phone: 218-727-5372 Email: <u>tcarlson@1roofhousing.org</u> https://www.1roofhousing.org/programs-services/tenant-landlord-connection/

Community Mediation Services, Inc. (CMS) provides mediation services in the following cities in northern Hennepin County: Brooklyn Center, Brooklyn Park, Champlin, Corcoran, Golden Valley, Hopkins, Maple Grove, Minnetonka, Mound, New Hope, Orono, Plymouth, Robbinsdale, and St. Louis Park. The Mediation Program's trained volunteer mediators help people work together to resolve disputes and make decisions in a variety of areas, including landlord and tenant disputes. Landlord/tenant mediation services are provided at no cost.

> Community Mediation Services, Inc. 9220 Bass Lake Road, Suite 270 New Hope, MN 55428 Phone: 763-561-0033 612-629-6058 (Voice Box in Spanish) Fax: 763-561-0266 http://www.mediationprogram.com

Dispute Resolution Center is a private, non-profit community mediation program serving Dakota, Ramsey, and Washington counties. The center's services provide an effective, convenient, affordable opportunity to find satisfactory solutions to many types of issues including landlord / tenant problems. Fees are dependent upon the type of case and number of participants involved. Sliding fees are available for those who meet income guidelines, but no one is denied service because of an inability to pay.

Dispute Resolution Center 91 Arch Street St. Paul, MN 55130 Phone: 651-292-7791 Email: <u>info@drc-mn.org</u> http://www.disputeresolutioncenter.org/



Mediation & Conflict Solutions provides conflict and mediations services for individuals in Southeastern Minnesota. They provide a variety of mediation services including ones for landlords and tenants. Fees for services are determined based on a sliding scale available on their website. Call or email them to request mediation services.

Mediation and Conflict Solutions 1700 N Broadway, Suite 124 PO Box 6541 Rochester, MN 55903-6541 Phone: 507-285-8400 Email: <u>info@mediationconflictsolutions.org</u> https://www.mediationconflictsolutions.org/

Free or Self Help Services

HOME Line provides free legal, organizing, education and advocacy services to tenants throughout Minnesota (except Minneapolis) to help them resolve their housing issues. Tenants will receive free legal advice regarding Minnesota landlord/tenant law and will be presented with options for resolving their housing issue. The hotline is free and available to all tenants, regardless of income.

HOME Line 3455 Bloomington Avenue Minneapolis, MN 55407 (612) 728-5767 (866) 866-3546 (Greater MN) (612) 255-8870 (Spanish) (612) 255- 8869 (Somali) http://www.homelinemn.org

Legal Access Point. Located at the Self Help Center on the Public Service Level (PSL) of the Hennepin County Government Center, Legal Access Point (LAP) can provide legal assistance to tenants or landlords who may not qualify for assistance from legal aid due to their income level. LAP volunteers will not provide direct representation but can give free 10-minute consultations and provide legal information on a variety of legal matters, including landlord and tenant issues. Walk-in consultations are available, but a lot of people use the Self-Help Center. You are encouraged to make an appointment. Appointments are available between 8:30 am and 2:30 pm, Monday-Friday. You can also contact them with questions via email through a contact form on their website.

Legal Access Point Self-Help Center, Public Service Level (PSL) Hennepin County Government Center 300 So. 6th Street Minneapolis, MN 55487 http://www.mncourts.gov/Find-Courts/Hennepin.aspx#tab08SelfHelpCenter



MN Courts Self-Help Center is a virtual self-help center available to help provide information in legal resources to individuals statewide. Services are available my telephone or email or at Self-Help Center workstations available in every courthouse in the state. To email the center, go to their website and submit a request through their online form. Call center hours are Monday through Friday from 8:30 am to 3:00 pm.

MN Self-Help Center Phone: (651) 435-6535 http://mncourts.gov/selfhelp/

Housing Court Project (HCP) offers free walk-in legal advice for low-income tenants and landlords at the Hennepin County Government Center. HCP does not offer legal representation.

<u>Tenants</u> are eligible if they live in Hennepin County and have a gross household income of 187.5% or below of the federal poverty guidelines (FPG). Tenants should go to the Housing Court Project clinic located on the 3rd floor of the C tower of the in the Hennepin County Government Center. The hours available to tenants are Tuesday through Friday from 8:30 am to 4:00 pm, and Monday 12:30 to 4:00 pm. The clinic is closed between 12:00 and 12:30 pm every day.

<u>Landlords</u> are eligible if they live or own property in Hennepin County and have a gross household income of 187.5% or less of FPG. Landlords should go to the Housing Court Project clinic located on the 3rd floor of the C tower of the in the Hennepin County Government Center. The hours available to landlords are Monday from 12:30 to 4:00 pm, Tuesday and Wednesday from 8:30 am to 12:00 pm, or Friday from 8:30 am to 4:00 pm. The clinic is closed between 12:00 and 12:30 pm every day.

Housing Court Project Hennepin County Government Center 300 S 6th Street, 3rd floor in C-tower Minneapolis, MN 55487 <u>http://www.mncourts.gov/Find-Courts/Hennepin/HennepinHousingCourt.aspx</u>

Attorney Referral Services

Hennepin County Lawyer Referral and Information Service. Through this service, a potential client can set up a 30-minute consultation with a member attorney located in the Twin Cities metro area. During the consultation, the attorney can address the issues involved, the legal options available to you, and what they would charge to assist you further with that matter. The tenant or landlord is under no obligation to hire this attorney for additional legal work. The Lawyer Referral Service does charge a \$30 administrative fee to maintain this service, which is paid at the time of the initial consultation. The service is accessible by phone or on-line.

(612) 752-6666 https://www.hcbalawyerreferral.org/



Minnesota State Bar Association Lawyer Referral Service (LRS). The Lawyer Referral Service is an on-line system which provides the name(s) of lawyers practicing a particular type of law in a specific Minnesota county. (Landlord and tenant issues are included under the heading of Real Estate law.) If there is no match in the specific county selected, the system will provide a list of lawyers in other parts of Minnesota who practice the type of law requested. Lawyers who are part of the Minnesota State Bar Association Referral Service agree to provide a free 30-minute initial consultation, either by phone or in person. After the initial consultation, the lawyer generally will charge his/her regular fees.

http://www.mnfindalawyer.com/

Ramsey County Attorney Referral Service. ARS assists callers in finding an attorney who matches their legal needs. ARS staff will schedule a 30-minute consultation with a private attorney at a convenient location. ARS ensures the referred attorney is licensed to practice in Minnesota, currently has no restrictions on his/her license and is covered under lawyers' liability insurance. There is a referral fee of \$30 for the initial 30-minute consultation, which is the responsibility of the caller to pay. For callers who are unsure of the type of attorney they may need, ARS will assist in determining the area of law best suited for the particular legal matter, and find an attorney who practices in that area of law. ARS is not a free service. All of the member attorneys are private attorneys who charge fees. Callers are encouraged to discuss the attorney's fees during the 30-minute consultation.

Ramsey County Attorney Referral Service Ramsey County Bar Association W-710 First National Bank Building 332 Minnesota Street Saint Paul, MN 55101 Attorney Referral Line: (651) 224-1775 Email: <u>ars@ramseybar.org</u> https://www.ramseybar.org/attorney-referral-service/

Other Resources

Minnesota Attorney General's Office. The Minnesota Attorney General's Office offers information citizens may find useful with regard to housing whether they are a tenant, landlord or homeowner. The Attorney General's Office has the statutory responsibility to produce an informational booklet on the landlord and tenant laws of the state of Minnesota. This guide provides information on rules governing the landlord and tenant relationship from the moment of entering into an agreement until after the tenancy is ended.

http://www.ag.state.mn.us/Consumer/Housing/Default.asp